



# Business Change Support Inc.

adding value through aligning strategy, policy, process, systems and data

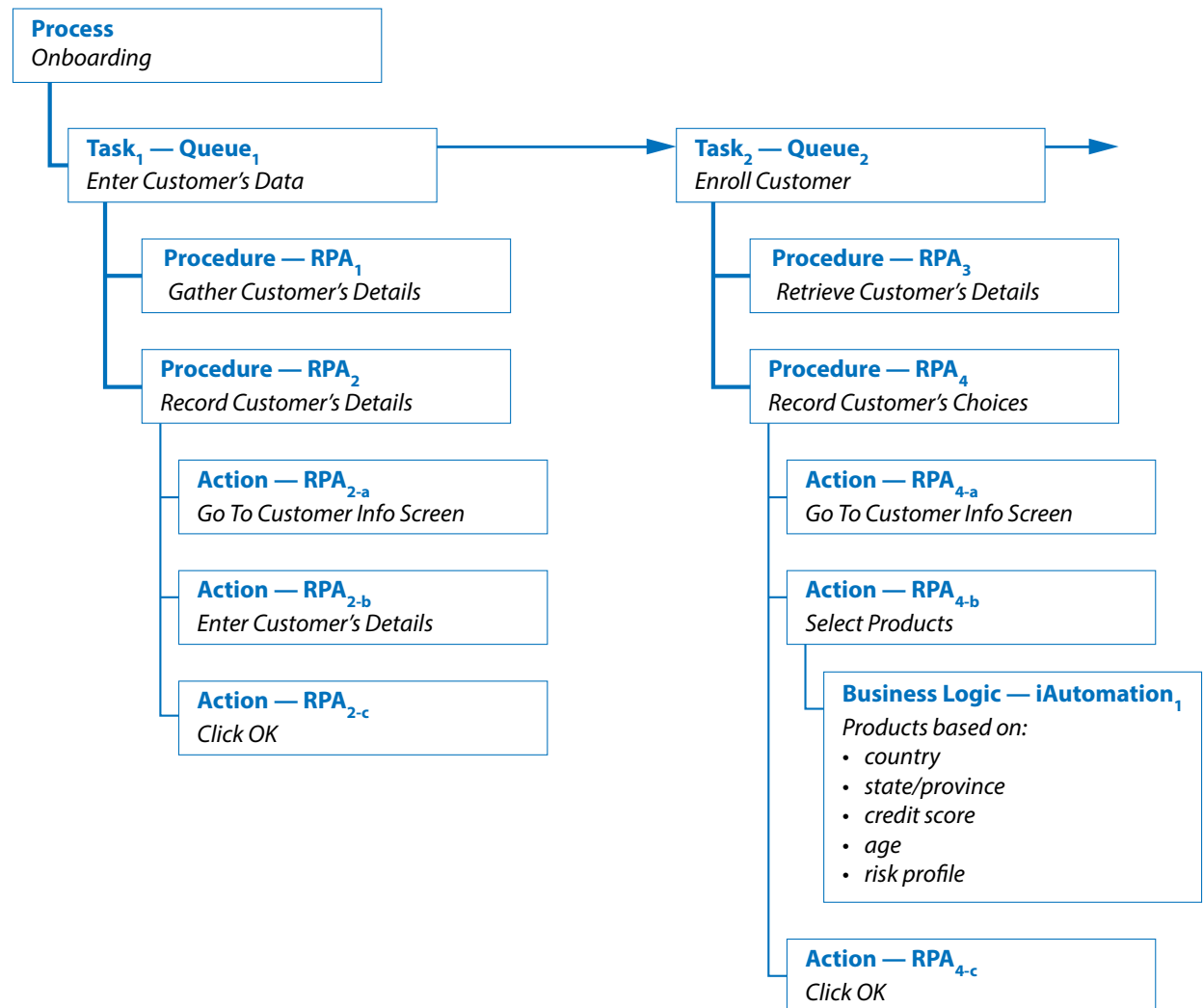
## Business Process Automation

Business Process Automation is the combination of:

- Workflow Automation
- Robotic Process Automation (RPA)

Intelligent Automation is a separate layer of rules-based or AI-based Business Logic that can be inserted in to the workflow at the RPA level.

The diagram below shows how to map swim lane tasks to automated workflows and processes.



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